

## Thank you for your order!

We hope you're happy with your purchase and that our product helps you get even more enjoyment and convenience out of your bike rides.



## RETURN POLICY

Not quite what you expected? No worries, this form clearly outlines the conditions for exchanging or returning your item.

- When purchasing a product, you have the right to cancel the agreement without giving any reason within 14 days. This cooling-off period starts the day after you receive the product.
- Return shipping costs will not be refunded, unless it can be clearly demonstrated that we delivered a faulty or damaged product.
- Exchanges are usually possible, just send us a message! Please note that shipping costs are at your own expense.
- **Note:** Self-assembled products and any added options such as: Anti-theft ring, incisions, cutout etc. can never be exchanged or returned!
- Did you receive a product with a clear manufacturing defect? Please send us an email first with a clear description of the issue and a photo to: [webshop@clarijsbikebags.com](mailto:webshop@clarijsbikebags.com) Once approved, you can return the product and we'll refund the full amount, including the original shipping costs. In this case, we will provide you with a return label.

**RETURN INSTRUCTIONS:** Please note, we do not provide a return label. Return shipping costs are your responsibility. You'll need to arrange the return yourself via a parcel point of your choice. Don't forget to include this return form inside the original box.

Your order details	
Please fill in your name and order number below and include this form with your return shipment.	
Name	
Order number	
Reason for return	
Return address	<b>Clarijs Covers</b> <b>Stekelweie 6</b> <b>4353 RX Serooskerke</b> <b>The Netherlands</b>



**We won't leave you biking empty-handed!**

Scan the QR code below and browse our collection.  
Your next favorite is already waiting for you!

[clarijscovers.nl](https://clarijscovers.nl)

[webshop@clarijsbikebags.com](mailto:webshop@clarijsbikebags.com)